

7000 Transition Services Joint Monthly Status Report
Energy North Natural Gas, Inc.
Month of March 2013

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
										A	B	C	D	E	F	G
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement								Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(i)).						
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Termination Date/Signed (per Settlement V.C.2.a.(ii))	
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	
	Security															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec					11/30/2012	12/31/2012	
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman					11/30/2012	12/31/2012	
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec					11/30/2012	12/31/2012	
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman					11/30/2012	12/31/2012	
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner							
	Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfone / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciafone	8/12	Bill Sherry		Nancy Cianfone							
	Regulatory Support															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason		Michael Laflamme							
	Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	IT Transition Services															
IT-1	Business Application Services		David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton		Duane Bloomfield / Harold Pinski		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton		Bill Mays		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley							

7000 Transition Services Joint Monthly Status Report
Granite State Electric Company
Month of March 2013

		CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS						
						A	B	C	D	E	F	G
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement				Monthly statements (Most Recent)(per Settlement V.C.2 a.(i))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii))	Meeting minutes (per Settlement V.C.2 a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2 a.(ii))
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG			
A General Protocol Correspondence, Invoices, Notices and other Communication												
B Human Resources												
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills		10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro		10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills		4/11/2013	
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga		10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Marjane Baer		Mark Smith		Brian Varga		10/18/2012	11/18/2012
C Financial Services												
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches			
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches			
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches		1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches			
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches		1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches			
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches			
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches			
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches			
D Operations												
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Chris Brouillard	7/12	Dan Bunszell			
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell		12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszell		2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-11	Electric Lab (testing/calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell		11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell		11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-14	Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-15	Codes and Standards		Tim Deppmeyer		Garad Purdy		Kurt Demmer	7/12	Dan Bunszell		10/26/2012	11/25/2012
Elec Ops-16	Mutual Assistance		Tim Deppmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell		1/16/2013	
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell			
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell			
Energy Solutions Delivery & Efficiency												
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		Bill Sherry		Carol White			
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		Bill Sherry		Sean Mongan			
D.3 Energy Control & Supply												
Energy Supply-1	Electric Network Control		Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher			
Energy Supply-2	Electric Load Forecasting		Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder			
Energy Supply-3	Energy Procurement Services		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen		1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen			
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan		3/28/2013	
Project Management												
Project Mgt-1	Project Management Services		Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way		3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way			
D.6 Health, Safety & Environment (HS&E)												
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012

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Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG									
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich									
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich									
	Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico								3/28/2013	
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec								11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman								11/30/2012	12/31/2012
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec								11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman								11/30/2012	12/31/2012
	Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner									
	Nicole Harris		Nancy Cianfone		8/12 Bill Sherry		Nancy Cianfone									
	Nicole Harris		Nancy Cianfone / Christopher Gibb		8/12 Bill Sherry		Nancy Cianfone									
	Nicole Harris		Larry Frye		8/12 Bill Sherry		Nancy Cianfone									
	Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster									
	Nicole Harris		Jeff Martin		8/12 Bill Sherry		Nancy Cianfone									
	David Carleton / Nicole Harris	7/12	Nancy Cianfone		8/12 Bill Sherry		Nancy Cianfone									
	Daniel Mahoney		Thomas Amerige / Michael Murphy		8/12 Bill Sherry		Nancy Cianfone									
	ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme									
	Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme									
7/12	Sarah Knowlton		Sharareh Goldsmith		7/12 Sarah Knowlton		Sharareh Goldsmith									
7/12	Sarah Knowlton		Sharareh Goldsmith		7/12 Sarah Knowlton		Sharareh Goldsmith									
	David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley									
	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley									
	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley									
	David Carleton		Duane Bloomfield / Harold Pinsker		David Carleton		Madalyn Hanley									
	David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley									
	David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley									
	David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley									
	David Carleton		Bill Mays		David Carleton		Madalyn Hanley									
	David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley									

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 04/12/2013
Invoice #: 800018215
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2013
N/A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	4,782.00	-	4,782.00	4,782.00
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	4,782.00	-	4,782.00	4,782.00
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	3,611.44	3,611.44	7,222.88	7,222.88
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	3,611.44	3,611.44	7,222.88	7,222.88
Planned Major Mtnc	-	-	-	1,745.43	-	1,745.43	1,745.43
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	30.17	-	30.17	30.17
Electric Eng & Design	-	-	-	25,438.89	-	25,438.89	25,438.89
Resource & Workload Planning	-	-	-	1,632.87	-	1,632.87	1,632.87
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	(3,200.96)	-	(3,200.96)	(3,200.96)
Sub Mtnc Programs /Engineering	-	-	-	54,458.53	-	54,458.53	54,458.53
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	59.60	-	59.60	59.60
Electric Lab	-	-	-	1,460.28	-	1,460.28	1,460.28
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	474.95	3,033.28	3,508.23	3,508.23
Relay & Protection	-	-	-	1,190.03	-	1,190.03	1,190.03
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	8,111.87	-	8,111.87	8,111.87
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	60,484.77	-	60,484.77	60,484.77
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	(621.08)	(621.08)	(621.08)
Gas Support/Workload Planning	-	-	-	-	161.32	161.32	161.32
Meter Ops/Meter Shop	-	-	-	-	2,719.36	2,719.36	2,719.36
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	(2,235.93)	(2,235.93)	(2,235.93)
Operations	-	-	-	151,886.43	3,056.95	154,943.38	154,943.38
Energy Efficiency	-	-	-	2,116.46	-	2,116.46	2,116.46
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	2,116.46	-	2,116.46	2,116.46
Network Control	-	-	-	(55,324.78)	-	(55,324.78)	(55,324.78)
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	899.93	-	899.93	899.93
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	40.62	-	40.62	40.62
Gas Control	-	-	-	-	16,353.02	16,353.02	16,353.02
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	(850.36)	(850.36)	(850.36)
Gas Load Foreecasting	-	-	-	-	1,550.93	1,550.93	1,550.93
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	(54,384.23)	17,053.59	(37,330.64)	(37,330.64)
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	166.98	-	166.98	166.98
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmental Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	1,434.95	1,434.95	1,434.95
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	166.98	1,434.95	1,601.93	1,601.93
Site Services	-	-	-	-	24,095.83	24,095.83	24,095.83
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	24,095.83	24,095.83	24,095.83
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 04/12/2013
Invoice #: 800018215
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2013
N/A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	13,172.24	61,753.75	74,925.99	74,925.99
Meter Rdg, Billing & Payment Processing	-	-	-	66,189.51	42,894.40	109,083.91	109,083.91
Collections Support	-	-	-	11,631.17	-	11,631.17	11,631.17
New Business Admin	-	-	-	12,003.64	82.48	12,086.12	12,086.12
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	(1,506.39)	-	(1,506.39)	(1,506.39)
Customer Service	-	-	-	101,490.17	104,730.63	206,220.80	206,220.80
General	-	-	-	8,703.43	7,540.13	16,243.56	16,243.56
Regulatory Reporting	-	-	-	-	(1,961.18)	(1,961.18)	(1,961.18)
Regulatory Support	-	-	-	8,703.43	5,578.95	14,282.38	14,282.38
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	-	-	-	38,416.94	43,316.41	81,733.35	81,733.35
Collaboration Services	-	-	-	-	-	-	-
Data Centers	-	-	-	-	-	-	-
Client services	-	-	-	-	-	-	-
Contracts & Licenses	-	-	-	3,118.33	5,791.18	8,909.51	8,909.51
Infrastructure Services	-	-	-	93,343.09	20,219.40	113,562.49	113,562.49
Networking Support	-	-	-	-	-	-	-
EMS/SCADA	-	-	-	1,131.14	-	1,131.14	1,131.14
Security Services	-	-	-	-	-	-	-
IT	-	-	-	136,009.50	69,326.99	205,336.49	205,336.49
TOTAL	-	-	-	354,382.18	228,889.33	583,271.51	583,271.51

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

D - Gas Operations TSA Status Update - March 2013

Attending: Dan McNamara, National Grid
Gwyn Cassetty, Liberty Utilities
Rich MacDonald, Liberty Utilities (via phone)

Regrets: n/a

Date: March 5, 2013

1.0 Review Checklist – No changes

2.0 Transition Update

On Tuesday March 5, 2013 a meeting was held at Liberty Utilities 130 Elm St Manchester, NH office to review the status of Gas TSA's #1-17.

All seventeen TSA's were reviewed as to current status as well as discussion of schedule to close remaining TSA's.

Status Update : TSA's cancelled – Gas Op's 7
TSA's closed – Gas Op's 2,15
TSA's in closing process currently - Gas Op's 17
TSA's on track for closure in April-June - Gas Op's 5,8,9,11,14
TSA's on track for closure in July-Aug - Gas Op's 12,12a,12b,13
TSA's on track for closure in Sept- December - Gas Op's 1,3,4,6,10
TSA never opened – should close pending review – Gas Op's 16

A number of TSA's are currently only needed to provide data to Liberty. The plan is to review and perhaps consolidate under one open TSA rather than keeping multiple TSA's open. Liberty is formulating plan for joint review. No TSA's will be consolidated unless approved by both entities.

3.0 Issues

The only concern seems to be regarding timing/progress of work management system implementation at Liberty in fall of 2013. Any delays could impact closure of TSA's in the Sept-December timeframe.

D - Gas Operations TSA Status Update - March 2013

Attending: National Grid (Customer Fulfillment) - Eileen Reardon
Liberty Utilities - Rich MacDonald (Gas)

Regrets: n/a

Date: April 5, 2012

1.0 Review Checklist – No changes

2.0 Transition Update

Transition of Gas Customer Fulfillment Work - It was identified that gas service relocations and service abandonments was work that could be transitioned rather quickly. Liberty will be taking these calls directly and arranging appropriate site visits. They will be taking the work on in entirety (customer communication, payments, work order/packet creation and scheduling). Eileen Reardon and Rich MacDonald will work on transition steps by end of April, with target to transition in May/June timeframe.

In the Commercial New Business Market, National Grid will be transitioning the Engineering analysis to Liberty directly by end of month. All engineering records will be created and analyzed within Liberty (National Grid will continue to create the work order/packet).

National Grid will continue to support the Growth (sales) work until the October time frame. As of now, Liberty does not have the resources within the sales organization to support. Liberty still does not have lead management systems in place.

3.0 Issues - None

D.3 - Energy Supply TSA Status Update - March 2013

Attending: Michael Gallagher, National Grid
Norm Gallagher, Liberty Utilities

Regrets: n/a

Date: March 19, 2013

1.0 Review Checklist – no changes

2.0 Transition Update

The transition of the electric control center will be pushed back to Spring 2014, with Liberty targeting end of March / beginning of April. Originally the transition was scheduled for December 2013. The schedule was changed at the request of their EMS vendor. The single EMS will be used for electric and gas, with implementation of the gas system by end of 2013 followed by the electric system in Spring 2014.

No transition services have terminated yet.

3.0 Issues – None

D.6 - HS&E TSA Status Update - March 2013

Attending: Timothy Woycik (National Grid)
Michele Leone (National Grid)
Michael Knott (Liberty)
Mary Casey (Liberty)

Regrets: n/a

Date: March 27, 2013

1.0 Review Checklist – No changes

2.0 Transition Update

No scope changes to remaining service agreement (Energy North HS&E-5, Site Investigation and Remediation); all other TSA's terminated last October.

Sixteen HS&E's terminated last October; one remaining TSA open and in use.

3.0 Issues

No issues or problems to report with TSA. Question came up about SAP issues and effects on TSA billing, but specific charges from National Grid to support HS&E-5 are acceptable to both parties.

D.6 - Supply Chain TSA Status Update - March 2013

Attending: Craig Dikeman, National Grid
Richard Foley, Liberty Utilities

Regrets: n/a

Date: March 18, 2013

1.0 Review Checklist – no changes

2.0 Transition Update

As of 3/18/13, the following TSA's remain open:

1. Granite State Electric TSA #2 – Materials Management System Support
2. Energy North TSA #2 – Materials Management System Support

Rich would like to keep these 2 TSA's open through the early summer months to cover any need for materials from National Grid warehouses as he becomes more familiar with the needs of Liberty, specifically on the electric side of the business. Rich feels that we can target the June/July timeframe as a realistic goal to close these 2 remaining TSA's between National Grid and Liberty.

As of 3/18/13, the following TSA's have been closed:

1. Granite State Electric TSA #1 – Supply Chain Management
2. Granite State Electric TSA #3 - Supplier Contracts
3. Granite State Electric TSA #4- Access to Seller's Warehouse
4. Energy North TSA #1 – Supply Chain Management
5. Energy North TSA #3 - Supplier Contracts
6. Energy North TSA #4- Access to Seller's Warehouse

We will continue to meet regularly and work towards successful closure of the remaining open TSA's.

3.0 Issues - None

F - Regulatory TSA Status Update – March 2013

Attending: ChristiAne Mason
Sarah Knowlton
Michael Laflamme
William Richer
Teresa Burns
Ann Leary

Regrets: Jeanne Lloyd

Date: April 1, 2013

1.0 TSA Scope changes or Requests for Scope Changes

- None

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2.0 Transition Update

- Energy North

- Marc Savoie (MS) training substantially completed. MS is preparing regulatory reports on his own.

- Ann Leary still performing high level review, but no data validation

- ChristiAne Mason to discuss Gas R&P service TSA termination with Marc S and report back at next meeting

- Granite State

- Discussed REP/VMP filing due 5/15

- Jim Bonner helping a bit with this filing

3.0 Issues

- Meera Reynolds has returned on a part time basis

- Discussion of resource issues including a Liberty search for a regulatory manager and temporary replacement for Meera

4.0 Termination of Services – Number complete

- None complete

G - Records Management TSA Status Update - March 2013

Attending: Sarah Knowlton – Liberty Utilities
Jay Maloney – National Grid

Regrets: None

Date: March 29, 2013

1.0 Review Checklist – No changes to Leads or Service Reps

2.0 Transition Update

National Grid and Liberty Utilities have identified approximately 1,225 boxes of records stored at Iron Mountain that contain Energy North and Granite State records. National Grid has provided a list of the boxes to Iron Mountain for them to transfer to the newly established Liberty Utilities Iron Mt. account. The transfer will be done electronically, with the boxes remaining in the warehouse(s), and the metadata about the boxes (contents, dates, etc) being moved to the new Liberty account.

National Grid has prepared 11 boxes of Real Estate related documents and some corporate documents to be transferred to Liberty Utilities. Judi Coulombe of Liberty Utilities is arranging for the pickup of these boxes from National Grid's location at 40 Sylvan Road – Waltham, MA. Contact at Waltham is John Curran – IRM Dept. W1.037

3.0 Issues

All boxes that contained both Granite State and legacy National Grid records have been reviewed and the Granite State records have been removed and packed into boxes being transferred via the Iron Mountain process.

The pickup of the Real Estate boxes by Liberty Utilities is still pending. Need to arrange with Judi Coulombe at Liberty Utilities.

Business leads within National Grid and Liberty are regularly conferring regarding the transfer of other records maintained in departments at National Grid. Sarah Knowlton will be following up with Liberty business leads to determine which business areas have completed the transfer and which remain.

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report